



Faizal Karim

Profile

Hands-on, successful Software Engineer and leader with 10 years of verifiable success leading teams in delivering technology solutions for desktop and web-based products. Comprehensive knowledge of platform development, enterprise architecture, agile methodologies, cloud services, and web-based applications. Oversaw domestic and Indian offshore engineering teams.

- 25 direct reports, 70% of whom were promoted
- Helped pitch, close, and execute on deals with National Bank, iA Financial Group, Desjardins, The Hartford, Goldman Sachs, and Maybank Kim Eng (Singapore)
- Managed \$5M development budget. Oversaw \$600K infrastructure (hardware, software, networking) budget. Defined, sourced, negotiated, managed and participated in datacenter infrastructure installation and set-up
- Oversaw the development of a new digital information onboarding solution and helped grow revenue by 3000% over a 5 year span

Employment History

VP, Software Engineering, Broadridge Financial Solutions, Vancouver

JULY 2020 – APRIL 2021

- Lead the department through management and mentorship
- Contributed to recruitment activities
- Developed standards and procedures to ensure that quality standards were met and consistent
- Prepared and optimized budgets
- Managed the P&L for the department
- Recommended technological developments and improvements on efficiency
- Developed the team to ensure quality end products
- Met frequently with both current and prospective clients

Director, Software Engineering, Broadridge Financial Solutions, Vancouver

DECEMBER 2018 – JULY 2020

- Oversaw the development, release and maintenance of our products in accordance with the business need
- Established policies and procedures that produced high-quality software and service
- Held monthly department-wide meetings
- Provided technical consultation as well as expertise to Product Managers
- Led hiring, career planning, training as well as performance reviews for software engineering team
- Reviewed documents related to Product requirement and participate in product brainstorming sessions
- Provided employee coaching, mentoring, development and team building
- Was accountable to the analysis, design, development and support all products

Manager, Software Engineering, Broadridge Financial Solutions, Vancouver

DECEMBER 2017 – DECEMBER 2018

- Managed a large team of developers and assigned daily tasks to each member

Details

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Links

[Website](#)

[LinkedIn](#)

Skills

Communication

Mentorship

Software Development

Team Building

Accountability

- Analyzed and created project scope and milestones for several major corporate initiatives
- Held weekly team meetings and monthly one-on-one meetings to ensure open communication and expectations
- Actively sought to resolve any concerns while adhering to the company policy and standards of behaviour
- Met with clients to discuss product enhancements and client-led initiatives

Sr. Software Engineer, Broadridge Financial Solutions, Vancouver

APRIL 2017 – DECEMBER 2017

- Performed coding assignments
- Provided code reviews on Jr. developer's work for accuracy and functionality
- Created and implemented design plans
- Delegated tasks to team members
- Kept up-to-date with industry trends and technology developments

Software Engineer, Broadridge Financial Solutions, Vancouver

DECEMBER 2014 – APRIL 2017

- Designed, wrote, and tested major features in collaboration with team members
- Maintained and enhanced existing applications
- Analyzed and fixed defects, added features to software, and triaged production issues
- Created design documents and documentation to ensure efficient maintenance and code reuse

Jr. Software Engineer, Broadridge Financial Solutions, Vancouver

APRIL 2013 – DECEMBER 2014

- Wrote and maintained code
- Worked on minor bug fixes
- Monitored the technical performance of internal systems
- Responded to requests from the development team
- Gathered information from consumers about program functionality
- Created documentation
- Conducted development tests
- Attended and contributed to company development meetings

Education

Ph.D, University of British Columbia, Vancouver

SEPTEMBER 2007 – MAY 2014

M.A.Sc, University of British Columbia, Vancouver

SEPTEMBER 2005 – MAY 2007

B. Eng, Ryerson Polytechnic University, Toronto

SEPTEMBER 2000 – MAY 2005

References

References available upon request